



Welcome to Dientes

We hope your visit with us is a pleasant experience.
Here's how our clinic works

Who we are: Dientes is a private non-profit organization. We are not a government clinic nor are we owned by a private dentist. A volunteer Board of Directors is responsible for the operation and funding of the clinic.

Our mission: To create lasting oral health for the underserved children and adults of Santa Cruz County and neighboring communities.

Who is eligible to use Dientes:

- Persons who have public insurance such as Medi/Denti-Cal, Healthy Families or Healthy Kids.
- Persons referred from special programs, such as the Homeless Persons Health Project, E.I.S, etc.
- Persons with low income. We define low income as persons with income no greater than twice the Federal Poverty Level. We will need proof of income, such as an income tax return, pay stub, unemployment check, disability determination, or social security check.
- Persons with private insurance are NOT eligible to be patients of Dientes.

What we do: We provide basic dental services such as: examinations, x-rays, cleanings, sealants, fillings, crowns, dentures, extractions, some root canals, and emergency treatment. We do not provide: orthodontics, gum surgery, complex extractions, root canals, or cosmetic dentistry. For these procedures we will refer you to specialists.

Terms of payment: Our policy is payments or co-pays are expected at the time of service.

Our appointment policies: We see patients by appointment, like any other private office.

- We expect you to arrive on time or 10 minutes before.
- **It is the responsibility of the patient to confirm their appointment by no later than 12:30pm the day before the scheduled appointment.** We will attempt to give you a courtesy call to confirm.
- You may confirm your appointment during business hours or by message on our 24-hour voice mail.
- **Failure to confirm an appointment will result in the loss of your scheduled visit.**
- **If you miss two scheduled appointments (you fail to come OR cancel your appointment without giving proper notice) within a six-month period, you will be placed on a 6 month probation. If another appointment is missed while being on probation-you will be dismissed from the practice.**
- Children are not allowed to accompany a parent/adult to their appointment.
- **Respect for each other:** We are dedicated to providing high quality dentistry to you in a professional, courteous, and respectful manner. We expect you to treat our staff with the same courtesy and respect. **If these guidelines are not followed, we reserve the right to dismiss any patient from our practice. If you have any concerns about your dental treatment, you may submit your concern in writing and it will be addressed. We also have a patient satisfaction survey available for your feedback.**

I have read this sheet and understand how the Dientes clinic works.

Patient signature

Date

WELCOME TO DIENTES

The benefit of a happy, healthy smile are immeasurable! Our goal is to help you reach and maintain maximum oral health. Please fill out these forms completely. The better communication, the better we can care for you.

PATIENT INFORMATION

NAME: _____
Last First Middle

ADDRESS: _____
Street

City State Zip

Date of Birth Place of Birth (City & State)

_____ Male Female
Social Security Number

Preferred Pharmacy _____

PARENT OR GUARDIAN INFORMATION

NAME: _____
Last First Middle

ADDRESS: _____
Street

City State Zip

Home Phone Cell Phone

Social Security Number Drivers License #

EMAIL ADDRESS: _____

INSURANCE INFORMATION

Please provide copy of your insurance card with picture ID.

Denti-Cal ID # _____

Healthy Kids ID # _____

EMERGENCY CONTACT

In case of emergency, whom should we call?

_____ Contact Name

_____ Relationship

_____ Phone

FULL PAYMENT IS EXPECTED AT THE TIME OF EACH APPOINTMENT.

How will you be paying today?

Cash _____ Check _____ Credit Card _____

The following information is optional. Dientes Community Dental Care is a non-profit organization. We are asked to report the following information for a number of different grants, all of which enable us to continue to provide low-cost, quality dental care.

We appreciate your willingness to answer the following questions. Please ask the receptionist if you have questions.

ETHNICITY & LANGUAGE

- | | |
|---|---|
| <input type="checkbox"/> Caucasian (non-Hispanic) | <input type="checkbox"/> Native Hawaiian |
| <input type="checkbox"/> Hispanic or Latino | <input type="checkbox"/> Pacific Islander |
| <input type="checkbox"/> African American | <input type="checkbox"/> Multi Racial _____ |
| <input type="checkbox"/> Asian | <input type="checkbox"/> Other |
| <input type="checkbox"/> American Indian/Alaskan | |

What is your primary language? _____

SCHOOL INFORMATION

School _____ Grade _____

Teacher _____

PARENT'S EMPLOYMENT

Employer: _____

Agricultural Worker Unemployed

HOUSING STATUS

- Renting alone
- Renting with others
- Own home
- Staying with friends or family less than 6 months
- Renting a motel room
- Staying in a shelter
- Participating in transitional housing program
- Staying in your car, camping or on the street
- Skilled Nursing Facility

PATIENT'S NAME _____
Last
First
Initial
Date of Birth

MEDICAL HISTORY

CIRCLE THE APPROPRIATE ANSWER

- Is your child in good health?..... YES NO
- Is your child under care of physician..... YES NO
 If yes, since when? _____ Why? _____
- Name of physician _____
- Is your child taking any medication?..... YES NO
 When? _____ Why? _____
- Has your child had any serious illness?..... YES NO
 When? _____ What? _____
- Is your child allergic to penicillin, antibiotics or other drugs?..... YES NO
- Does your child have any other allergies?..... YES NO
- Has your child had surgery?..... YES NO
- Is surgery contemplated?..... YES NO
- Is your child subject to profuse bleeding?..... YES NO
- Is your child subject to nervous disorders?..... YES NO
 Fainting?..... YES NO
 Dizziness?..... YES NO
- Has your child had Hepatitis A, B or C?..... YES NO
- Has your child ever had a blood transfusion?..... YES NO
- Has your child been tested for tuberculosis?..... YES NO
- Has your child tested positive for HIV?..... YES NO
- Has your child had history of: (circle appropriate responses) diabetes, heart murmur,
 asthma, kidney infection, rheumatic fever, ear infection..... YES NO

I CERTIFY THAT THE INFORMATION PROVIDED ON THESE FORMS IS COMPLETE AND ACCURATE.

 PARENT'S/GUARDIAN'S SIGNATURE

 DATE

 DENTIST'S SIGNATURE

 DATE

Please sign below ONLY if you would authorize your 12-18 year old child to be treated without a parent/guardian present:

CONSENT

I authorize my child _____ to be treated without me present at their appointment. My cell phone number is _____

 Parent's/Guardian's Signature

 Date

MEDICAL HISTORY INFORMATION



Acknowledgement of Receipt of Notice of Privacy Practices

I, _____ have received a copy of this office's Notice of Privacy Practices.

Signature

Date

Patient Acknowledgement of Receipt of Dental Materials Fact Sheet

I, _____ acknowledge that I have received a copy of the Dental Materials Fact Sheet dated May 2004 from Dientes Community Dental Clinic.

Signature

Date

Photo Release:

I hereby authorize and give full consent to Dientes Community Dental Clinic to photograph/video myself or my child and copyright, reproduce and publish these photographic images for any and all publications, displays, and advertising purposes, without limitation or reservation or any compensation other than that receipt of which is hereby acknowledged.

____ YES, I agree

____ NO, I decline

Signature

Date