



# Welcome to Dientes

*We hope your visit with us is a pleasant experience.*  
*Here's how our clinic works*

**Who we are:** Dientes is a private non-profit organization. We are not a government clinic nor are we owned by a private dentist. A volunteer Board of Directors is responsible for the operation and funding of the clinic.

**Our mission:** To create lasting oral health for the underserved children and adults of Santa Cruz County and neighboring communities.

**Who is eligible to use Dientes:**

- Persons who have public insurance such as Medi/Denti-Cal, Healthy Families or Healthy Kids.
- Persons referred from special programs, such as the Homeless Persons Health Project, E.I.S, etc.
- Persons with low income. We define low income as persons with income no greater than twice the Federal Poverty Level. We will need proof of income, such as an income tax return, pay stub, unemployment check, disability determination, or social security check.
- Persons with private insurance are NOT eligible to be patients of Dientes.

**What we do:** We provide basic dental services such as: examinations, x-rays, cleanings, sealants, fillings, crowns, dentures, extractions, some root canals, and emergency treatment. We do not provide: orthodontics, gum surgery, complex extractions, root canals, or cosmetic dentistry. For these procedures we will refer you to specialists.

**Terms of payment:** Our policy is payments or co-pays are expected at the time of service.

**Our appointment policies:** We see patients by appointment, like any other private office.

- We expect you to arrive on time or 10 minutes before.
- **It is the responsibility of the patient to confirm their appointment by no later than 12:30pm the day before the scheduled appointment.** We will attempt to give you a courtesy call to confirm.
- You may confirm your appointment during business hours or by message on our 24-hour voice mail.
- **Failure to confirm an appointment will result in the loss of your scheduled visit.**
- **If you miss two scheduled appointments (you fail to come OR cancel your appointment without giving proper notice) within a six-month period, you will be placed on a 6 month probation. If another appointment is missed while being on probation-you will be dismissed from the practice.**
- Children are not allowed to accompany a parent/adult to their appointment.
- **Respect for each other:** We are dedicated to providing high quality dentistry to you in a professional, courteous, and respectful manner. We expect you to treat our staff with the same courtesy and respect. **If these guidelines are not followed, we reserve the right to dismiss any patient from our practice. If you have any concerns about your dental treatment, you may submit your concern in writing and it will be addressed. We also have a patient satisfaction survey available for your feedback.**

I have read this sheet and understand how the Dientes clinic works.

\_\_\_\_\_  
Patient signature

\_\_\_\_\_  
Date

# WELCOME TO DIENTES

The benefits of a happy, healthy smile are immeasurable! Our goal is to help you reach and maintain maximum oral health. Please fill out these forms completely. The better communication, the better we can care for you.

## PERSONAL INFORMATION

NAME: \_\_\_\_\_  
Last First Middle

ADDRESS: \_\_\_\_\_  
Street

City State Zip

Home Phone Cell Phone Message

Date of Birth Place of Birth (City & State)

Social Security Number  Male  Female

CA Driver's License: # \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

## INSURANCE INFORMATION

Denti-Cal ID # \_\_\_\_\_

\*Please provide copy of your insurance card and picture ID.

EIP  Homeless Project

Other \_\_\_\_\_

## EMERGENCY INFORMATION

In case of emergency, whom should we call?

Contact Name

Relationship

Phone

Preferred pharmacy \_\_\_\_\_

## FULL PAYMENT IS EXPECTED AT THE TIME OF EACH APPOINTMENT.

How will you be paying today?

Cash \_\_\_\_\_ Check \_\_\_\_\_ Credit Card \_\_\_\_\_

Denti-Cal ID # \_\_\_\_\_

The following information is optional. Dientes Community Dental Care is a non-profit organization. We are asked to report the following information for a number of different grants, all of which enable us to continue to provide low-cost, quality dental care. We appreciate your willingness to answer the following questions. Please ask the receptionist if you have questions.

## EMPLOYMENT

Employer: \_\_\_\_\_

Unemployed  Veteran  Agricultural Worker

## ETHNICITY & LANGUAGE

Caucasian (non-Hispanic)  Native Hawaiian  
 Hispanic or Latino  Pacific Islander  
 African American  Multi Racial  
 Asian  Other  
 American Indian/Alaskan

What is your primary language? \_\_\_\_\_

## HOUSING STATUS

Renting alone  
 Renting with others  
 Own home  
 Staying with friends or family less than 6 months  
 Renting a motel room  
 Staying in a shelter  
 Participating in transitional housing program  
 Staying in your Car, Camping, or on the Street  
 Skilled Nursing Facility

# PATIENT REGISTRATION INFORMATION

# DIENTES CONFIDENTIAL HEALTH HISTORY

**Patient Name:** \_\_\_\_\_ **Date of Birth** \_\_\_\_\_

**I. CIRCLE APPROPRIATE ANSWER (Leave blank if you do not understand the question.)**

- 1 Yes No Is your general health good?  
If NO, explain \_\_\_\_\_
- 2 Yes No Have you ever been hospitalized for operations or illness?  
If YES, when and why? \_\_\_\_\_
- 3 Yes No Are you being treated by a physician now? If YES, why? \_\_\_\_\_  
Date of last medical evaluation? \_\_\_\_\_ Reason: \_\_\_\_\_

**II. HAVE YOU EXPERIENCED ANY OF THE FOLLOWING? (Check all that apply.)**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> AIDS/HIV<br><input type="checkbox"/> Anemia<br><input type="checkbox"/> Arthritis, rheumatism<br><input type="checkbox"/> Artificial joint<br><input type="checkbox"/> Asthma<br><input type="checkbox"/> Bleeding problems<br><input type="checkbox"/> Blood in stools<br><input type="checkbox"/> Blood in urine<br><input type="checkbox"/> Blurred vision<br><input type="checkbox"/> Bruise easily<br><input type="checkbox"/> Chemotherapy<br><input type="checkbox"/> Chest pain (Angina)<br><input type="checkbox"/> Coughing up blood<br><input type="checkbox"/> Diabetes<br><input type="checkbox"/> Difficulty swallowing<br><input type="checkbox"/> Difficulty urinating<br><input type="checkbox"/> Dizziness<br><input type="checkbox"/> Eating disorders<br><input type="checkbox"/> Excessive thirst<br><input type="checkbox"/> Eye disease<br><input type="checkbox"/> Fainting spells | <input type="checkbox"/> Fever<br><input type="checkbox"/> Frequent urination<br><input type="checkbox"/> Frequent vomiting<br><input type="checkbox"/> Hardening of arteries<br><input type="checkbox"/> Headaches<br><input type="checkbox"/> Heart attack<br><input type="checkbox"/> Heart defects<br><input type="checkbox"/> Heart disease<br><input type="checkbox"/> Heart murmurs<br><input type="checkbox"/> Hepatitis<br><input type="checkbox"/> Herpes<br><input type="checkbox"/> High blood pressure<br><input type="checkbox"/> Jaundice<br><input type="checkbox"/> Joint pain or stiffness<br><input type="checkbox"/> Joint replacement<br><input type="checkbox"/> Kidney disease<br><input type="checkbox"/> Liver disease<br><input type="checkbox"/> Lung disease<br><input type="checkbox"/> Night Sweats<br><input type="checkbox"/> Organ transplant<br><input type="checkbox"/> Osteoporosis | <input type="checkbox"/> Persistent cough<br><input type="checkbox"/> Psychiatric care<br><input type="checkbox"/> Radiations<br><input type="checkbox"/> Recent weight changes<br><input type="checkbox"/> Rheumatic fever<br><input type="checkbox"/> Ringing in ears<br><input type="checkbox"/> Seizures<br><input type="checkbox"/> Sexually transmitted disease<br><input type="checkbox"/> Shortness of breath<br><input type="checkbox"/> Sinus problems<br><input type="checkbox"/> Skin disease<br><input type="checkbox"/> Stomach problems or ulcers<br><input type="checkbox"/> Stroke<br><input type="checkbox"/> Surgeries<br><input type="checkbox"/> Swollen ankles<br><input type="checkbox"/> Thyroid disease<br><input type="checkbox"/> Tuberculosis<br><input type="checkbox"/> Tumors or cancer<br><input type="checkbox"/> Family history of diabetes<br><input type="checkbox"/> Family history of heart disease<br><input type="checkbox"/> <b>NONE</b> |
|---|---|---|

Other conditions : \_\_\_\_\_

**Is there any issue or condition that you would like to discuss with the dentist in private?** Yes No

**III. ARE YOU ALLERGIC TO OR HAVE YOU HAD A REACTION TO ANY OF THE FOLLOWING? (Check all that apply.)**

- |   |  |   |   |
|---|--|---|---|
| <input type="checkbox"/> Aspirin<br><input type="checkbox"/> Local anesthetic "Novacaine"<br><input type="checkbox"/> Nitrous oxide | <input type="checkbox"/> Antibiotics<br><input type="checkbox"/> Metals<br><input type="checkbox"/> Penicillin | <input type="checkbox"/> Food<br><input type="checkbox"/> Pain Medication<br><input type="checkbox"/> Sedatives | <input type="checkbox"/> Latex<br><input type="checkbox"/> Acrylic<br><input type="checkbox"/> <b>No Known Drug Allergies</b> |
|---|--|---|---|

If marked box or you have other allergies not listed, please explain: \_\_\_\_\_

**IV. ARE YOU TAKING OR HAVE YOU TAKEN ANY OF THE FOLLOWING IN THE LAST THREE MONTHS? (Check all that apply.)**

- |   |   |   |  |
|---|---|---|--|
| <input type="checkbox"/> Reviewed<br><input type="checkbox"/> Alcohol<br><input type="checkbox"/> Antibiotics<br><input type="checkbox"/> Aspirin | <input type="checkbox"/> Bisphosphonates<br><input type="checkbox"/> Blood thinners<br><input type="checkbox"/> Digitalis | <input type="checkbox"/> Nitroglycerin<br><input type="checkbox"/> Recreational drugs<br><input type="checkbox"/> Supplements | <input type="checkbox"/> Tobacco in any form<br><input type="checkbox"/> Weight loss medications<br><input type="checkbox"/> <b>NONE</b> |
|---|---|---|--|

Yes No Have you ever taken Fen-phen? If YES, when? \_\_\_\_\_

Current Medications: \_\_\_\_\_

**V. FOR WOMEN ONLY:**

- Is there a possibility you may be pregnant? Yes No
- Are you nursing? Yes No
- Are you using oral contraceptives? Yes No

It is important to understand that antibiotics (and other medications) may interfere with the effectiveness of oral contraceptives. After consultation with your physician, alternatives to oral contraceptives may be needed while taking antibiotics.

# DIENTES CONFIDENTIAL HEALTH HISTORY

## VI. ORAL HEALTH QUESTIONS

What is the purpose for today's visit? \_\_\_\_\_

How are you feeling about your visit today? \_\_\_\_\_

When was your last visit to the dentist? \_\_\_\_\_ Where? \_\_\_\_\_

Have you ever had difficulty during dental treatment? If yes please explain. \_\_\_\_\_

Do you have dental anxiety? If yes, please explain. \_\_\_\_\_

What are the goals you have in seeking dental treatment? (Pain relief, maintain teeth, save teeth, extract damaged teeth, etc..)

Have you had the following in the past year?

Dental X-rays       Dental Cleaning       Other dental treatment

Do you currently have or have you had any of the following?

<input type="checkbox"/> Sensitive teeth	<input type="checkbox"/> Major head injuries	<input type="checkbox"/> Dry mouth	<input type="checkbox"/> Difficulty opening or closing
<input type="checkbox"/> Bleeding or hurting gums	<input type="checkbox"/> Difficulty Chewing	<input type="checkbox"/> Gum Disease	<input type="checkbox"/> Bad breath/mouth odor
<input type="checkbox"/> Jaw or tooth pain	<input type="checkbox"/> Deep cleaning	<input type="checkbox"/> Dental Surgery	<input type="checkbox"/> Wisdom teeth removal
<input type="checkbox"/> Braces/Orthodontics	<input type="checkbox"/> Clinching/grinding		

Please explain any marked conditions: \_\_\_\_\_

*The practice of dentistry involves treating the whole person. If the dentist determines that there may be a potentially medically-compromised situation, medical consultation may be needed prior to commencement of dental treatment.*

*I authorize the dentist to contact my physician:*

Patient's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Physician's Name: \_\_\_\_\_ Phone number: \_\_\_\_\_

I certify that I have read and understand this form. To the best of my knowledge, I have answered every question completely and accurately. I will inform my dentist of any change in my health and/or medication. Further, I will not hold my dentist, or any other member of his/her staff, responsible for any errors or omissions that I may have made in the completion of this form.

\_\_\_\_\_  
**Signature of Patient (Parent or Guardian)      Date**

\_\_\_\_\_  
**Signature of Dentist      Date**



**Acknowledgement of Receipt of Notice of Privacy Practices**

I, \_\_\_\_\_ have received a copy of this office's Notice of Privacy Practices.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

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**Patient Acknowledgement of Receipt of Dental Materials Fact Sheet**

I, \_\_\_\_\_ acknowledge that I have received a copy of the Dental Materials Fact Sheet dated May 2004 from Dientes Community Dental Clinic.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

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**Photo Release:**

I hereby authorize and give full consent to Dientes Community Dental Clinic to photograph/video myself or my child and copyright, reproduce and publish these photographic images for any and all publications, displays, and advertising purposes, without limitation or reservation or any compensation other than that receipt of which is hereby acknowledged.

\_\_\_ YES, I agree

\_\_\_ NO, I decline

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date